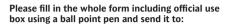
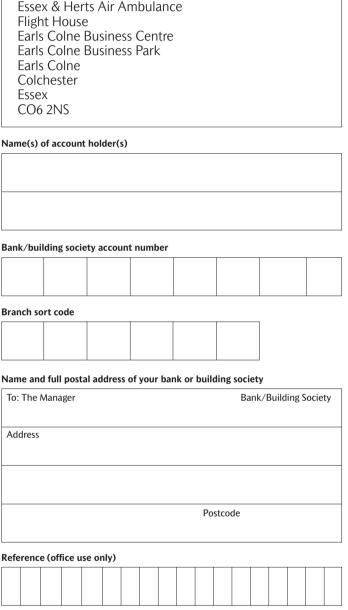


Your local life-saving charity

Charity Number 1108989







Service user number



## Instruction to your bank or building society to pay by Direct Debit

Reference

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Banks and building societies may not accept Direct Debit Instructions for some types of account

Please turn over

This guarantee should be detached and retained by the payer.

## \

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Essex & Herts Air Ambulance Trust will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Essex & Herts Air Ambulance Trust to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Essex & Herts Air Ambulance Trust or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Essex & Herts Air Ambulance Trust asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Your support is valuable to us as together we can help keep saving lives. If you would like to keep hearing from us, please indicate below the best way(s) that we can contact you.

Please tick all boxes that apply

TICK HERE	BY POST	TICK HERE BY EMAIL		
TICK HERE	BY PHONE Please provide your	preferred contact tel. no.	TICK HERE	BY SMS  Please provide your mobile tel. no.
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