

Role Description – Visitor Centre Volunteer

Why we need you:

At Essex and Herts Air Ambulance (EHAAT) we are looking for confident individuals to give guided tours of our Visitor Centre's based at our airbases in Earls Colne and North Weald.

Key Volunteer activities:

- Welcome individuals and groups to the Visitor Centre
- Ensure the visitor centre is clean and tidy before and after each visit
- Deliver presentations to diverse groups of people, sometimes including young children
- Give a tour of the Visitor Centre and the helicopter (if available)
- Raise awareness of the Charity and inspire groups to support EHAAT, through fundraising etc.
- Serve refreshments to guests
- Selling merchandise
- Ensure Visitor Centre is locked and alarms activated once the tour has ended (if after operational hours)

Key Skills and Attributes:

- Passionate and enthusiastic about Essex and Herts Air Ambulance
- Fantastic communication and interpersonal skills
- Ability to speak confidently to diverse groups
- Reliable and trustworthy

How much time will you need to commit?

This role is flexible however the tour usually lasts for around 2 hours. Visitor tours can take place any day of the week, with the exception of Tuesday and Friday. Ideally we would like you to commit to at least one tour per month.

Where will I be based?

Our airbases are located at Earls Colne and North Weald.

Who will you be reporting to?

You will be helping and reporting to the Trust Volunteer Coordinator, with the support of the Volunteer Team.

Training & Support Offered:

- You will receive full training on all aspects of this role
- You will receive regular updates
- You will be supported by the Volunteer Team
- EHAAT volunteer ID badge and uniform

What benefits you can expect:

- The opportunity to develop new and existing skills and gain experience in our Charity
- A full character reference when required
- The opportunity to meet new people and be part of a dedicated team.
- Volunteers will be reimbursed for any out of pocket expenses.
- The satisfaction of knowing you are making a vital difference to the work of EHAAT.

About Essex & Herts Air Ambulance

Unlike NHS emergency services, EHAAT is a Charity providing a free life-saving Helicopter Emergency Medical Service (HEMS) for the critically ill and injured of Essex, Hertfordshire and surrounding areas.

How to apply:

Contact our Volunteer Manager Jane Morton on 0345 2417 690 or at jane.morton@ehaat.org.